

Privacy Policy

Last modified: May 31, 2023

Introduction

Community Investment Corporation (“**CIC**,” “**Company**,” “**we**,” “**us**,” or “**our**”) is a registered 501(c)(3) nonprofit. We respect your privacy and are committed to protecting it through our compliance with this Policy.

This policy describes the types of information we may collect from you or that you may provide when you visit the website <https://cictucson.org> (our “**Website**”) or when you use our services (our “**Services**”), and our practices for collecting, using, maintaining, protecting, and disclosing that information.

This policy applies to information we collect:

- On this Website.
- Through use of our Services.
- In email, text, and other electronic messages between you and the Company.

It does not apply to information collected by:

- Us offline, unrelated to our Services or through any other means, including on any other website operated by the Company or any third party (including our affiliates and subsidiaries); or
- Any third party (including our affiliates and subsidiaries).

Please read this Policy carefully to understand our policies and practices regarding your information and how we will treat it. If you do not agree with our policies and practices, you may choose not to use our Website or Services. By accessing or using this Website and/or our Services, you agree to this Privacy Policy. This policy may change from time to time. Your continued use of this Website or our Services after we make changes is deemed to be acceptance of those changes, so please check the Policy periodically for updates.

Children Under the Age Of 13

Our Website is not intended for children under 13 years of age. No one under age 13 may provide any personal information to the Website. We do not knowingly collect

personal information from children under 13. If you are under 13, do not use or provide any information on this Website or on or through any of its features or provide any information about yourself to us, including your name, address, telephone number, or email address. If we learn we have collected or received personal information from a child under 13 without verification of parental consent, we will delete that information. If you believe we might have any information from or about a child under 13, please contact us.

California residents under 16 years of age may have additional rights regarding the collection and sale of their personal information. Please see your [California Privacy Rights](#) for more information.

Information We Collect About You and How We Collect It

We collect several types of information from and about users of our Website or Services, including information:

- By which you may be personally identified, such as name, postal address, e-mail address, telephone number, and any other identifier by which you may be contacted online or offline (“personal information”);
- That is about you but individually does not identify you, such as your company, title, or department; and/or
- About your internet connection, the equipment you use to access our Website and usage details.

We collect this information:

- Directly from you when you provide it to us;
- Automatically as you navigate through the site;
 - Information collected automatically may include usage details, IP addresses, and information collected through cookies.
- From third parties, for example, our business partners.

Information You Provide to Us

The information we collect on or through our Website or in connection with our Services may include:

- Information that you provide by filling out forms on our Website.

- This includes information provided at the time of requesting further services.
 - We may also ask you for information when you report a problem with our Website.
- Records and copies of your correspondence (including email addresses), if you contact us.
- Your responses to surveys that we might ask you to complete for research purposes.
- Details of transactions you carry out through our Website and of the fulfillment of your orders for Services. You may be required to provide financial information before placing an order for Services.
- Your search queries on the Website.

Information We Collect Through Automatic Data Collection Technologies

As you navigate through and interact with our Website, we may use automatic data collection technologies to collect certain information about your equipment, browsing actions, and patterns, including:

- Details of your visits to our Website, including which page(s) you have visited and when, what you have clicked on or interacted with, and other communication data and resources that you access and use on the Website.
- Information about your computer and internet connection, including your IP address, approximate location, operating system, and browser type.

The information we collect automatically is statistical data and does not include personal information, though we may maintain it or associate it with personal information we collect in other ways or receive from third parties. It helps us to improve our Website and to deliver a better and more personalized service, including by enabling us to:

- Estimate our audience size and usage patterns;
- Store information about your preferences, allowing us to customize our Website according to your individual interests;
- Speed up your searches;
- Recognize you when you return to our Website.

The technologies we use for this automatic data collection may include:

- **Cookies (or browser cookies)**
 - A cookie is a small file placed on the hard drive of your computer. You may refuse to accept browser cookies by activating the appropriate setting on your browser. However, if you select this setting, you may be

unable to access certain parts of our Website. Unless you have adjusted your browser setting so that it will refuse cookies, our system will issue cookies when you direct your browser to our Website.

- **Local Storage/Session Storage**
 - Similar to cookies, these technologies allow our Website to store small bits of information regarding your interactions with our website and retrieve them later. Unless you have adjusted your browser setting so that it will refuse these technologies, our system may use them when you direct your browser to our Website.

We do not collect personal information automatically, though we may tie this information to personal information about you that we collect from other sources, or that which you provide to us.

How We Use Your Information

We use information that we collect about you or that you provide to us, including any personal information:

- To present our Website and its contents to you;
- To provide you with information, products, or Services that you request from us;
- To fulfill any other purpose for which you provide it;
- To provide you with notices about your account, including past due notices;
- To carry out our obligations and enforce our rights arising from any contracts entered into between you and us, including for billing and collection;
- To notify you about changes to our Website or any products or Services we offer or provide through it;
- In any other way we may describe to you when you provide the information; and/or
- For any other purpose with your consent.

We may also use your information to contact you about our own goods and services that may be of interest to you. Please see section below titled “Newsletters and Promotional Emails from the Company” for more information.

Disclosure Of Your Information

We may disclose aggregated information about our users and customers, and information that does not identify any individual, without restriction.

We may disclose personal information that we collect or you provide as described in this Privacy Policy:

- To our subsidiaries and affiliates;
- To contractors, consultants, service providers, and other third parties we use to support our business and who are bound by contractual obligations to keep personal information confidential and use it only for the purposes for which we disclose it to them;
- To a buyer or other successor in the event of a merger, divestiture, restructuring, reorganization, dissolution, or other sale or transfer of some or all of the Company's assets, whether as an ongoing concern or as part of bankruptcy, liquidation, or similar proceeding, in which personal information held by the Company about our Website users and customers is among the assets transferred;
- To fulfill the purpose for which you provide it;
- For any other purpose disclosed by us when you provide the information; and/or
- With your consent.

We may also disclose your personal information:

- To comply with any court order, law, or legal process, including to respond to any government or regulatory request;
- To enforce or apply our Services and other agreements, including for billing and collection purposes; and/or
- If we believe disclosure is necessary or appropriate to protect the rights, property, or safety of the Company, our customers, or others. This includes exchanging information with other companies and organizations for the purposes of fraud protection and credit risk reduction.

Choices About How We Use and Disclose Your Information

We strive to provide you with choices regarding the personal information you provide to us. We have created mechanisms to provide you with the following control over your information:

- **Newsletters and Promotional Emails from the Company.** If you do not wish to have your email address used by the Company to promote our own products or Services, please send us an email notifying us of your request (see Contact Information below). If we contact you via email, our emails always include an opt-out feature. If you decide to opt-out, you will not receive future emails from us about such goods and services. This opt-out does not apply to information provided to the Company in connection with the provision of Services or other transactions.

California residents may have additional personal information rights and choices. Please see your [California Privacy Rights](#) for more information.

Accessing and Correcting Your Information

You can review and change your personal information by sending us an email (see [Contact Information](#) below) to request access to, correct, or delete any personal information that you have provided to us. We may not be able to accommodate a request to change or delete information if we believe the change would violate any law or legal requirement or cause the information to be incorrect.

California residents may have additional personal information rights and choices. Please see your [California Privacy Rights](#) for more information.

Your California Privacy Rights

If you are a California resident, California law may provide you with additional rights regarding our use of your personal information. To learn more about your California privacy rights, visit <https://oag.ca.gov/privacy/ccpa>.

California's "Shine the Light" law ([Civil Code Section § 1798.83](#)) permits users of our Website that are California residents to request certain information regarding our disclosure of personal information to third parties for their direct marketing purposes. To make such a request, please send us an email (see [Contact Information](#) below).

Data Security

We have implemented measures designed to secure your personal information from accidental loss and from unauthorized access, use, alteration, and disclosure. All information you provide to us is stored on our secure servers behind firewalls. Any electronic payment transactions will be encrypted using SSL technology. This includes donation transactions.

The safety and security of your information also depends on you. Where we have given you (or where you have chosen) a password for access to certain parts of our Website or Services, you are responsible for keeping this password confidential. We ask you not to share your password with anyone.

Unfortunately, the transmission of information via the internet is not completely secure. Although we do our best to protect your personal information, we cannot guarantee the security of your personal information transmitted to our Website or use of our Services. Any transmission of personal information is at your own risk. We are not responsible for circumvention of any privacy settings or security measures contained on the Website or with our Services.

Changes to Our Privacy Policy

We have sole discretion to make changes or update our Privacy Policy at any time and without notice. The most current version of the Privacy Policy will live on this page and the date the Privacy Policy was last revised is clearly identified at the top of the page. We encourage you to periodically visit our Website and review this Privacy Policy to stay informed of any updates.

Contact Information

For any questions or concerns about our Privacy Policy and our privacy practices, please contact us at:

info@cictucson.org